

Instant On

Hotel Royal Prisco Positano enhances guest experience with HPE Networking Instant On networking solutions

Boutique hotel on the Amalfi Coast runs smoothly with simple, reliable, and secure networking.

Hotel Royal Prisco offers guests a romantic stay in Positano on Italy's Amalfi Coast. The elegant Mediterranean-style hotel is a quiet, comfortable refuge that is also close to the center of town and an easy walk to the beach.

But the hotel's 11 guest rooms didn't have Wi-Fi connectivity—an amenity that people expect, whether their stay is for pleasure or business. The hotel building had very limited duct space to run the necessary network and power cables to support Wi-Fi. With Wi-Fi a significant factor in guest booking and satisfaction, Royal Prisco took action.

Wi-Fi problem solved

Royal Prisco consulted Microsistemi Informatica, its trusted IT advisor in Naples, for a simple, reliable, and secure network solution that would elevate the guest experience at this family-owned hotel.

"Instant On solved our problem with Wi-Fi connectivity in the rooms," says Michelangelo Mandara, Hotel Director at Royal Prisco. "Instant On has been great for our business."

Wireless internet is now available everywhere at Royal Prisco, including reception, the American style bar, the business office, and of course, the guest rooms.

Guest check-in and check-out is smooth and payments are seamless. The hotel's four full-time staff and seasonal workers have fast, reliable, and secure access to their business applications. Business applications, voice, and video calls are automatically prioritized.



Industry: Hospitality
Country: Italy

Objective

Offer Wi-Fi in guest rooms and upgrade network to support hotel operations

Approach

Chose Instant On for simple, smart, business-grade wired and wireless networking

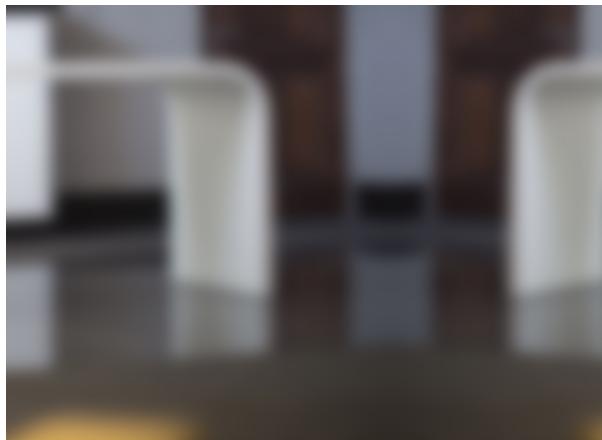
Outcomes

- Guests have in-room Wi-Fi for their mobile devices, smart TVs, and VoIP phones
- Business-critical applications have priority access to the bandwidth
- Automatically protected with the latest security
- Easy to set up and manage

**Hewlett Packard
Enterprise**

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Deliver a 5-star guest experience

The HPE Networking Instant On solution delivers fast, reliable, and secure wired and wireless networking at Royal Prisco.

HPE Networking Instant On Access Point AP22D provides fast, reliable Wi-Fi 6 connectivity in guest rooms, common areas, and the business office. Instant On AP22D also has four 1Gbps downlink ports to connect VoIP phones, smart TVs, and other wired devices in guest rooms. The hotel also uses HPE Networking Instant On Access Point AP11D for fast, reliable Wi-Fi connectivity in other areas. The Instant On Smart Mesh capability eliminates Wi-Fi dead spots.

HPE Networking Instant On 1960 Switch deliver high-performance 10 gig connectivity and plenty of Class 4 and Class 6 PoE to power the Instant On access points, desktop computers, printers, and other wired devices.

The HPE Networking Instant On cloud portal makes it easy to view the network health and Microsistemi can support Royal Prisco as needed. Management tasks, such as adding new devices or expanding the network, are simple and fast.

With Instant On access points and switches, there are no hidden subscription or licensing fees. Software updates are free, so Royal Prisco continues to get more value with HPE Networking Instant On.

[Learn about HPE Networking Instant On solutions for small businesses.](#)

Solution

Hardware

- HPE Networking Instant On 1960 Switch
- HPE Networking Instant On AP11D
- HPE Networking Instant On AP22D

Software

- HPE Networking Instant On management applications

Key partner

- Microsistemi Informatica

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June_Case-Studies_Hotel-Royal-Prisco-Positano_090924